

● Rules and Regulations (T100)



GLS.

● **Freight**
2024

SUMMARY OF COMMONLY USED ACCESSORIALS

The following Summary is for illustrative purposes only. For a comprehensive list of GLS Canada's Rules and Regulations, please refer to the Rules and Regulations T-100 document.

Tariff 100 – Freight Rules and Regulations Summary of Most Commonly Used Accessorials

100.01	ADMINISTRATION CHARGE	5% of invoice amount	(Payment method anything other than cheque or direct deposit)
100.05	AFTER-HOURS PICKUP OR DELIVERY	\$4.81 per kilometer - minimum \$437.50	
100.07	BLIND SHIPMENT	\$173.20 per shipment	
100.08	CHANGES TO A BILL OF LADING	\$29.95 per Bill of Lading	
100.09	SWITCH-OVER SERVICE	\$44.80 per shipment	
100.12	CONSTRUCTION SITE DELIVERY	\$6.11 per cwt; minimum \$62.85; maximum \$287.45	
100.14	CROSS DOCK	\$3.15 per cwt; minimum \$28.00; maximum \$242.35	
100.16	DANGEROUS GOODS	0 to 999 lbs: \$36.60 per shipment 1000 lbs and over: \$85.25 per shipment	
100.17	DC DELIVERIES	\$242.35 per shipment	
100.18	DECLARED VALUE	In excess of \$2.00 per lbs, add 5% of the Declared Value. Minimum \$7.50 per shipment	Valuation charge = (declared value - (2 x actual weight)) x 0.05
100.19	DENSITY	Subject to 10.4 lbs per cubic foot at the applicable rate	
100.20	DELIVERY BY APPOINTMENT	\$37.40 per shipment	
100.21	DELIVERY WINDOW (4 HOURS)	\$37.40 per shipment	
100.22	DETENTION WITHOUT POWER UNIT	\$145.45 per vehicle per day - 24 hours free Protect from freeze - \$437.05 per vehicle per day	
100.23	DETENTION WITH POWER UNIT	Billed weight: 0 - 499 lbs 500 - 9,999 lbs 10,000 - 99,999 lbs Free time: 0.25h 0.50h 1.00h	Any exceeding time will be billed at \$106.55 per hour for weekdays and \$152.95 per hour for Saturday, Sunday or Holiday deliveries.
100.27	EXHIBITION / TRADE SHOW	\$346.10 per shipment	
100.30	FUEL SURCHARGE	0 - 9,999 lbs: Rate for LTL 10 000 lbs & more, 10 feet of trailer or more: Rate for TL	Published each Thursday and takes effect the following Monday
100.33	GREEN INITIATIVE/PAPER INVOICE	\$5.25 per week per address	
100.37	HANDLING	\$6.11 per cwt; minimum \$62.85; maximum \$287.45	
100.38	INSIDE DELIVERY OR PICKUP	\$6.11 per cwt; minimum \$62.85; maximum \$287.45	
100.40	LENGTHY PIECES HANDLING	Refer to T100 or Appendix	
100.42	LINEAR FOOT RULE	Freight occupying 10 feet of trailer space or more, chargeable weight will be calculated at 1000 lbs per linear foot of space used at the applicable rate.	
100.43	LABOUR	Weekdays \$65.70 per person, per hour; minimum 4 hours Saturdays \$109.15 per person, per hour; minimum 4 hours Sundays and Holidays \$162.75 per person, per hour; minimum 4 hours	
100.45	NO PICK UP	\$2.41 per km from the pick-up terminal; Minimum \$84.75; maximum \$413.30	
100.47	NOTIFY BEFORE DELIVERY	\$16.70 per shipment	
100.52	CASH ON DELIVERY (COD)	Cash on Delivery (COD) is not accepted.	
100.54	PRE-BOOKED DELIVERY	\$104.00 per shipment	
100.55	RESIDENTIAL ZONE DELIVERY	\$6.11 per cwt; minimum \$62.85; maximum \$287.45	Remote locations: \$6.11 per cwt; minimum \$115.00; maximum \$287.45
100.56	PROTECTIVE SERVICES	0 - 19,999 lbs: 12% of the transport charges, minimum \$50.65 per shipment 20,000 lbs and more: 6% of the transport charges, minimum \$151.40 per shipment	
100.58	RECONSIGNMENT/DIVERSION	\$8.08 per cwt; minimum \$84.75; maximum \$413.30	
100.61	SECOND DELIVERY	\$8.08 per cwt; minimum \$84.75; maximum \$413.30	
100.63	SINGLE PICK UP	Absolute minimum charge of \$108.15 per shipment	
100.64	SHUNTING	\$66.25 per shunt	
100.65	SORT AND SEGREGATE	\$8.20 per cwt; minimum \$84.75	
100.67	STORAGE	\$10.43 per skid spot per day; minimum \$30.85 per shipment - 24 hours free	
100.68	TAILGATE	\$3.15 per cwt for weight after 2000 lbs; Minimum \$66.65; maximum \$117.85 Remote locations: \$6.11 per cwt; minimum \$109.10; maximum \$287.45	
100.72	UNLOADING CHARGES	All costs incurred for lumber services will be added to the invoice	
100.73	WEEKEND AND HOLIDAY PICK UP OR DELIVERY	Saturday \$4.81 per kilometer - minimum \$437.35 Sunday \$4.81 per kilometer - minimum \$495.30 Hold for pickup on Saturday \$98.85 per shipment	
100.75	NO DECLARED WEIGHT/DIMENSIONS	Minimum weight charge of 1110 lbs/piece at applicable rate.	
100.81	LIMITED ACCESS PICKUP AND DELIVERY	\$6.11 per cwt; minimum \$62.85; maximum \$287.45	

IMPORTANT NOTICE

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Tariff 100 – Freight Rules and Regulations

item #		
100.01	ADMINISTRATION CHARGE	<p>5% of invoice amount</p> <p>This charge is applicable when the payment method is anything other than cheque or direct deposit.</p>
100.02	CONFIDENTIALITY CLAUSE	<p>Except as otherwise expressly provided herein, "Confidential Information" means all non-public, confidential or proprietary information disclosed by GLS Canada to the other party (the "Receiving Party") or its affiliates, or to any of such Receiving Party's or its affiliates' directors, officers, employees, agents, contractors, consultants, attorneys, advisors or representatives (collectively, "Representatives") in any manner, directly or indirectly. The Receiving Party and its Representatives shall at all times comply with all laws and regulations applicable to their receipt, custody and use of Confidential Information including, but not limited to, export control laws and all laws relating to the privacy of personal information.</p>
100.03	SPOT QUOTE VALIDITY	<p>Spot quote rates are valid for a 7 day period from the time of issuance.</p>
100.05	AFTER-HOURS PICK UP OR DELIVERY	<p>\$4.81 per kilometer - minimum \$437.50</p> <p>This charge applies in addition to the prescribed freight charges for pickups / deliveries that fall within the time period of 5:00 p.m. to 7:59 a.m.</p>
100.06	BILL OF LADING	<p>A separate Bill of Lading (BOL) must always be issued for each shipment and must not include more than one Consignee and one destination on one day from one Shipper. The Bill of Lading evidences the complete contract of carriage between the Carrier and the Shipper and the rules and regulations of Tarrif 100 are deemed to be part of said contract of carriage. Particulars as to commodities and weights of each must be distinctly stated. Maximum of 1 full truckload per BOL. Any form of communication between a Third Party and GLS Canada including, but not limited to, fax and e-mail is not binding between the parties and does not replace the contents of the Bill of Lading tendered to the driver at the time and place of pickup. Any expenses incurred by GLS Canada in association with an error in the BOL will be accrued to the shipment's invoice.</p>
100.07	BLIND SHIPMENT	<p>\$173.20 per shipment</p> <p>When the Shipper and Receiver are not aware of one another, the freight shipment is called a blind shipment. In such cases, the Bill of Lading lists the party that paid for the shipment as the Shipper or Receiver of the freight shipment. GLS Canada does not accept blind shipments outside of Canada.</p>
100.08	CHANGES TO A BILL OF LADING	<p>\$29.95 per Bill of Lading</p> <p>A change in the terms of the Bill of Lading authorizing a change regarding payment of freight charges (i.e. from prepaid to collect, shipment terms such as Shipper, Consignee, description or pieces, missing quote number).</p>
100.09	SWITCH-OVER SERVICE	<p>\$44.80 per shipment</p> <p>This fee will be added to shipments tendered to GLS Canada Parcel and, upon customer's request, switched to the Freight network and vice versa.</p>
100.10	CLAIM (INTENT TO)	<p>Customer shall file notice of intent to claim within sixty (60) days from the date of delivery of goods or, in the case of failure to make delivery, within nine months after the date of shipment. The final statement of the claim must be filed within nine months after the date of shipment together with a copy of the paid freight bill.</p>
	COMMODITIES ACCEPTED THROUGH CONTRACTUAL EXCEPTION	<p>The following items will be accepted into GLS Canada's network under contractual agreement or written consent approving the articles for transport. These items are transported at the Shipper's risk of damage or loss. GLS Canada shall have no liability whatsoever for transit delay, loss or damage to any such article listed below, even if a Declared Value is indicated on the Bill of Lading. This list is not all inclusive and is subject to change without notice.</p> <ul style="list-style-type: none"> • Alcohol • Glass, ceramics, crystal, pottery and similar fragile material • Animal products including meat, poultry, fish and furs • Live plants or cut flowers • Antiques, collector's items or original artwork • Jewelry and precious metal • Perishable Items and food commodities • Tobacco and electronic cigarettes • Biological Substances Category B and exempt human or animal specimens • Confectionery products, such as potato chips in any form; chocolate in any form; pastries and baked goods in any form • Firearms regulated for transport • Electronics and televisions • Dangerous goods • Marijuana/Cannabis for medical purposes, as defined by the Canada Access to Cannabis for Medical Purposes Regulations (SOR/2016-230) • Replica or inert explosives or weapons that bear an appearance to actual explosives or weapons • Personal, refurbished or used items (100.53 Personal Effects) • Shipments that are not adequately packaged for transport

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100.11	Consignee UNLOAD	<p>Carrier will drop or spot trailers or vehicles at the Consignee's facility so the Receiver may unload the trailers or vehicles. Any discrepancy on those shipments tendered, as Consignee UNLOAD will be handled in the following manner unless a separate agreement is already established and signed in place:</p> <ul style="list-style-type: none"> • Carrier agrees to spot or drop trailers or vehicles at Consignee's place of business for the purpose of Consignee to complete the unloading process; • Consignee agrees it will not utilize Carrier's equipment for any use other than the express purpose herein. Upon receipt of the trailer, the trailer and its contents become the responsibility of the Consignee. Precautions must be taken as necessary to protect the equipment and its contents from theft, damage or other hazards; • When the Consignee fails to report to Carrier's local service center that equipment is empty and available to Carrier for removal, it will be subject to detention rules and charges; • Consignee will accept liability for any and all damages occurring to Carrier's equipment, or for the loss of Carrier's equipment, while in its physical possession, other than normal wear and tear or an Act of God. Consignee will promptly reimburse Carrier for the cost of repairing or replacing such equipment; • Carrier shall not be liable for uncountable palletized orders, picked up and delivered with shrink wrap intact or for Shipper Load and Count orders that have been properly reported to the Shipper at first unloading; • Shipments tendered to the Consignee to be unloaded at their convenience are to be secured by the Consignee in a manner to prevent theft. Carrier will not be held responsible for stolen product while in the possession of the Consignee.
100.12	CONSTRUCTION SITE DELIVERY	<p>\$6.11 per cwt; minimum \$62.85; maximum \$287.45</p> <p>A construction site is defined as a location where a facility is being built, erected or renovated, by one or more contractors.</p>
100.14	CROSS DOCK	<p>\$3.15 per cwt; minimum \$28.00; maximum \$242.35</p> <p>Where a Consignor has delivered a shipment to Carrier's dock, for handling or storage, for a Consignee or another Carrier to pick up from the Carrier's dock. Subject to storage charges when applicable.</p>
100.15	CURRENCY	<p>Unless otherwise noted, all dollar amounts noted in this item are in Canadian funds. In the event that billing is required in U.S. funds, the current rate of exchange will be applied.</p>
100.16	DANGEROUS GOODS	<p>0 to 999 lbs: \$36.60 per shipment 1000 lbs and over: \$85.25 per shipment</p> <p>Shipments moving under the Regulations for the Transportation of Dangerous Goods Act, will be subject to the above charges.</p>
100.17	DC DELIVERIES	<p>\$242.35 per shipment</p> <p>This charge applies when a shipment is picked up from or consigned to DCs. Such DCs include, but are not limited to:</p> <ul style="list-style-type: none"> • AMAZON 3471 MCNICOLL AVE SCARBOROUGH ON • AMAZON COM YYZ7 12780 COLERAINE BOLTON ON • AMAZON 5225 BOUNDARY ROAD NAVAN ON • AMAZON 3000 LOUIS A AMOS LACHINE QC • AMAZON 900 PASSMORE SCARBOROUGH ON • AMAZON 6351 STEELES AVE EAST SCARBOROUGH ON • AMAZON 5799 DEL AEROPORT LONGUEUIL QC • AMAZON 12724 COLERAINE DR BOLTON ON • AMAZON 2750 PEDDIE RD MILTON ON • AMAZON 6363 MILLCREEK MISSISSAUGA ON • AMAZON 7995 WINSTON CHURCHILL BLVD BRAMPTON ON • AMAZON 8050 HERITAGE RD BRAMPTON ON • AMAZON 9501 HIGHWAY 50 WOODBRIDGE ON • COSTCO DISTRIBUTION CENTER 100 DRIVE LINE WOODBRIDGE ON • COSTCO VARENNES, 3200 CHEMIN DE LA BARONNIE, VARENNES QC • HARMONY LOGISTICS / LOBLAWS CIE, 1400 CHURCH STREET, PICKERING ON • LOBLAW OTTAWA, 2625 SHEFFIELD ROAD, OTTAWA ON • MCKESSON CANADA, 211 NORTH MURRAY STREET, TRENTON ON • SOBEY'S QUEBEC INC, 1101 BOUL. DE LA PINIERE, TERREBONNE QC • SOBEY'S WAREHOUSE, 8265 HUNTINGTON ROAD, WOODBRIDGE ON • WAL MART 6093, 2401 SCM WAY, CORNWALL ON • WALMART, 6800 MARITZ DRIVE, MISSISSAUGA ON

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100.18	DECLARED VALUE	<p>In excess of \$2.00 per lbs, add 5% of the Declared Value. Minimum \$7.50 per shipment</p> <p>All rates and charges are based on a liability not exceeding \$2.00 per pound (actual weight), unless a higher value is declared by the Shipper. When the Bill of Lading indicates that the Shipper requires the Carrier to accept liabilities up to a stated Declared Value, an excess valuation charge of 5% of the total declared value in excess of \$2.00 per pound will be assessed, subject to a minimum charge of \$7.05 per shipment. Shipments valued at more than \$2 500 will not be accepted unless the customer has obtained written approval from an authorized member of the GLS Canada Transportation team. A Special Agreement number will be issued and must be visible on the Bill of Lading. If a shipment is inadvertently accepted the maximum liability will be \$2.00/lbs. Available as a prepaid service only. GLS Canada reserves the right to refuse any shipments at a Declared Value over \$10.00/lbs.</p> <p>For greater certainty, the Declared Value surcharge does not constitute insurance, but rather an increase in GLS Canada's limitation on liability. Shipments that contain prohibited items or items accepted under contractual exception that are inadvertently accepted by GLS Canada will travel at the Shipper's risk on a no-value basis. GLS Canada will not accept liability for any costs or penalties arising from late deliveries or missed appointments.</p> <p>Valuation charge = (declared value - (2 x actual weight)) x 0.05</p>								
100.19	DENSITY RULE	<p>Any shipment occupying less than 10 feet of trailer space will be subject to 10.4 lbs per cubic foot at the applicable rate</p> <p>10.4 pcf = Length (in) x Width (in) x Height (in) ÷ 1728 x 10.4. If this amount is more than the actual weight of the shipment then the cubed weight would apply to calculate the freight charges. Individual pieces or pallets 72" or more in height will be cubed to 96" high. Individual pieces or pallets with a width over 55" will be cubed to 96".</p> <p>Ground shipments to/from Newfoundland will be subject to 15 lbs per cubic foot.</p>								
100.20	DELIVERY BY APPOINTMENT	<p>\$37.40 per shipment</p> <p>When a shipment is tendered, which requires the Carrier to call to schedule a specific appointed time of delivery, the Bill of Lading or shipping order must also be tendered bearing a notation requesting the Carrier set up a specific time of delivery. Note: Appointment surcharge may NOT be assessed in conjunction with off-hours charges. Deliveries requiring an appointment will be scheduled accordingly and every effort will be made to arrive on-time within a window of 30 minutes before or after the stated time. Failure to arrive on-time for an approved appointment time does not void additional charges including applicable appointment charges, waiting/detention charges or other value added services and fees as required.</p>								
100.21	DELIVERY WINDOW (4 HR)	<p>\$37.40 per shipment</p> <p>When a shipment is tendered, which requires the Carrier to deliver within a specific appointed delivery window of more than 2 hours, but no more than 4 hours.</p>								
100.22	DETENTION WITHOUT POWER UNIT	<p>\$145.45 per vehicle per day - 24 hours free Protect from freeze - \$437.05 per vehicle per day</p> <p>When equipment is available Carrier will spot empty or loaded vehicles, without power units, at Consignor's or Consignee's premises for loading or unloading subject to the following conditions: Vehicles without power units will be allowed 24 hours free time for loading or unloading for each vehicle actually or constructively placed. The 24 hours free time shall commence at the time of actual or constructive placement except it shall not begin on a Saturday, Sunday or Holiday, but at 8:00 a.m. on the next day which is neither a Saturday, Sunday or Holiday.</p>								
100.23	DETENTION WITH POWER UNIT	<table><tr><td>Billed weight</td><td>Free time:</td></tr><tr><td>0 - 499 lbs</td><td>0.25h</td></tr><tr><td>500 - 9,999 lbs</td><td>0.50h</td></tr><tr><td>10,000 - 99,999 lbs</td><td>1.00h</td></tr></table> <p>Any exceeding time will be billed at \$106.55 per hour for weekdays and \$152.95 per hour for Saturday, Sunday or Holiday deliveries.</p> <p>This rule applies only when vehicles are delayed or detained at the places of pickup or delivery point for more than the allowable pickup or deliver time as stated above.</p>	Billed weight	Free time:	0 - 499 lbs	0.25h	500 - 9,999 lbs	0.50h	10,000 - 99,999 lbs	1.00h
Billed weight	Free time:									
0 - 499 lbs	0.25h									
500 - 9,999 lbs	0.50h									
10,000 - 99,999 lbs	1.00h									
100.24	SCHEDULED PICK UP DETENTION CHARGE	<p>Detention with Power Unit surcharge will also be applied on scheduled pickups and pickups by appointment. Applicable after 15 mins of scheduled ready time.</p>								
100.25	DRIVER/TRUCK LAYOVER	<p>\$425.50 for single drivers \$654.25 for a two person driver team</p> <p>This charge applies when a truck and driver is held until the next day for the loading/unloading of a truckload shipment.</p>								
100.26	EXCLUSIVE USE	<p>Full Truckload rate - Minimum 40,000 lbs or published truckload rate (calculated from actual weight) This rate applies when the customer requests that their freight alone move on the trailer.</p>								
100.27	EXHIBITION / TRADE SHOW	<p>\$346.10 per shipment</p> <p>When requested and Carrier's operating conditions permit, shipments will be accepted for shipment from or to amusement parks, tradeshow, travelling shows, chautauguas, fairs, exhibitions or expositions.</p>								
100.28	FREIGHT PACKAGING	<p>Shipments of loose boxes must be tendered to GLS Canada on a pallet or other base that can be moved with a forklift or a pallet-jack.</p>								

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Tariff 100 – Freight Rules and Regulations

100.28.1	NON-STACKABLE FREIGHT	Non-stackable pallets less than 48" in height shall be cubed to 48" high. Non-stackable pallets more than 48" in height shall be cubed to 96" high.
100.29	FERRY SURCHARGE (NL)	10.0% Surcharge applicable on the freight charges; maximum \$275.50 This charge is applicable for all shipments from or to Newfoundland.
100.30	FUEL SURCHARGE	0 - 9,999 lbs: Rate for LTL (less-than-truckload) shipments 10 000 lbs & more, 10 feet of trailer or more: Rate for TL (truckload) shipments Published each Thursday and takes effect the following Monday. Rates and select value added services are subject to the applicable fuel surcharge in effect at the time and place of shipping. Such value added services include, but are not limited to: Off-Sites Surcharges Distribution charges Local Cartage/ Delivery Services Vehicle Furnished but not used Over Dimension Freight Second Delivery Detention with/without power unit Tailgate, etc.
100.31	GREEN INITIATIVE: BACKUP	\$0.30 per page; minimum \$7.50 Charges apply when customer requests that invoices be accompanied by paper copy of back up documents, including (but not limited to) bills of lading and PODs.
100.32	GREEN INITIATIVE: COPIES OF DOCUMENTS	No charge for electronic copies; \$7.50 per document for hard copies. This fee is payable when requested by the customer (i.e. Bills of Lading or Proofs of Delivery). An exemption applies on shipments when there is a known service exception or pending claim.
100.33	GREEN INITIATIVE: PAPER INVOICE	\$5.25 per week per address Charge applies to every paper invoice provided to a customer in lieu of, or in addition to, an online invoice.
100.34	CUSTOMIZED REPORT	\$74.50 / hour Any customer requesting a customized report will incur the fee per billable hour. Customer must acknowledge and accept charges in writing prior to the commencing of the work.
100.35	GTA/GMA CONGESTION SURCHARGE	\$104.00 per shipment for delivery in the greater Montreal or Toronto area applicable only to extraordinary circumstances as deemed by GLS Canada. GMA is defined by all postal codes beginning with H, with the exception of H7 GTA is defined by all postal codes beginning with M, with the addition of L4K and L6A
100.37	HANDLING	\$6.11 per cwt; minimum \$62.85; maximum \$287.45 Handling will be applicable when a driver is required to handbomb, handle, sort or assist the Shipper or Receiver to facilitate the pickup or delivery of the merchandise. Separating PO#, style# or boxes to accommodate shipping or receiving policies would be a few examples of this charge.
100.38	INSIDE PICK UP OR DELIVERY	\$6.11 per cwt; minimum \$62.85; maximum \$287.45 This charge will apply if inside pickup or delivery is requested from/to floors other than ground floor or the pickup or delivery is sixty feet or more from the delivery vehicle.
100.39	INTERLINE/SUBCONTRACT	GLS Canada reserves the right to interline or subcontract shipments when required to meet service requirements.
100.40	LENGTHY PIECES HANDLING - DIRECT POINTS AND SELECT INTERLINE LOCATIONS (See graph in appendix)	Any shipment containing a single piece that is 10 feet or more in length and is less or equal to 12 inches in both height and width will be subject to a lengthy piece handling surcharge of \$34.15 per shipment. Any shipment containing more than one piece that is 10 feet or more in length, or a single piece of more than 10 feet that is also more than 12 inches in height or width will be subject to the following surcharge (applicable based on the longest piece in the shipment) Length between 10 feet and 15.99 feet: \$101.50 per shipment Length between 16 feet and 19.99 feet: \$160.25 per shipment Length of 20 feet or more: \$231.75 per shipment
100.40.1	LENGTHY PIECES (TRANSPORT) (NORTHERN ONTARIO AND OTHER INTERLINE DESTINATIONS)	Any shipment containing more than one piece that is 10 feet or more in length, or a single piece of more than 10 feet that is also more than 12 inches in height or width will be subject to a minimum billable weight of 180lbs/foot.
100.41.1	LENGTHY PIECES HANDLING (NORTHERN ONTARIO AND OTHER INTERLINE DESTINATIONS)	\$108.87 per shipment This charge will apply to any shipment containing a single piece that is 10 feet or more in length had has a height or width of 12 inches or less.

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	LIABILITY	GLS Canada shall not be liable for any special, indirect, incidental, consequential or punitive damages including, but not limited to, loss of income, profits, interests, utility or loss of market incurred by Shipper, Receiver or Third Party (or any other person or company) as a result of GLS Canada's (or GLS Canada's agents or independent contractors) acts or omissions including but not limited to, gross negligence, negligence causing damage, failure to deliver, loss, theft of or damage to the shipment, or late or delayed shipment. If a Shipper, Receiver or Third Party has an extremely time sensitive package, the loss or delay of which may result in consequential damages, the Shipper must contact his own insurance agent or broker to insure against such risks, as GLS Canada does not assume such liabilities. GLS Canada does not provide and will not arrange for such insurance.
	LIMITATIONS OF LIABILITY FOR LOSS OR DAMAGE	GLS Canada will take responsibility of confirmed loss or damage when an intent to claim is filed within 60 days of the ship date. Claim settlement is subject to GLS Canada's Terms and Conditions of transport. If no declared value is indicated on the completed and signed Bill of Lading, GLS Canada's maximum liability is the lesser of; (1)\$4.41 per kilogram (\$2.00 per pound) per shipment; (2) the cost invoice value at origin of the articles that were lost or damaged. The shipment's invoice must be paid in full prior to filing a claim. It is in the best interest of the customer to file an intent to claim immediately after damage is reported at delivery with supporting photos. GLS Canada may decide to inspect damages prior to approving a claim, therefore it is the responsibility of the customer to hold damaged goods in the state in which they were delivered until otherwise confirmed.
100.42	LINEAR FOOT RULE	When the freight occupies 10 feet of trailer space or more (or is packaged in such a way that other freight cannot be stored on top of or on either side of it), the chargeable weight will be calculated at 1000 lbs per linear foot of space used at the applicable rate. Shipments, over 48" in height, which because of size, shape, nature of construction and/or other inherent characteristics, prevent the loading of freight above, beneath and/or around, shall be assessed charges on the basis of cubing the shipment to the roof of the trailer (minimum 96") for space occupied at the applicable rate or charge [not multiples] as provided herein. Shipments split for the purpose of avoiding the linear foot application and shipped on the same day from the same Shipper to the same Consignee will be considered as one shipment at the discretion of the Carrier. For shipments destined to non-direct points, the linear foot rule may be applied based on the floor space used only (no stacking taken into consideration). Shipments occupying 10 ft of trailer space or more may experience transit delays or could be refused due to capacity restraints.
100.43	LABOUR	Weekdays \$65.70 per person, per hour; minimum 4 hours Saturdays \$109.15 per person, per hour; minimum 4 hours Sundays and Holidays \$162.75 per person, per hour; minimum 4 hours When requested, extra labour will be furnished by the Carrier for loading or unloading. At each location where extra labour is used, the charge shown will be applied. Time shall be computed from the time the person(s) leaves Carrier's terminal until they return to Carrier's terminal. This charge will be in addition to all other charges. Extra labour will not be furnished unless requested.
100.44	LOAD TRANSFER	\$143.75 per hour - minimum \$326.90 For any shipment that requires transfer from one trailer to another for pickup or delivery.
100.45	NO PICK UP/ TRUCK ORDERED NOT USED	\$2.41 per km from the pick-up terminal; Minimum \$84.75; maximum \$413.30 This charge is applied when GLS Canada has attempted to pick up freight and one of the following happens: <ul style="list-style-type: none"> • Shipper requests we pick up at another time; • No answer at Shipper's place of business; • Consignee or Shipper request we pick up at another address within the terminal service area, not originally noted on Bill of Lading; • Access to loading area at time of pickup was restricted; • No notification to cancel the shipment is made at least 8 hours prior to the pickup.
100.46	NON-COMPLIANCE	GLS Canada will not accept liability for any costs or penalties arising from late deliveries or missed appointments.
100.47	NOTIFY BEFORE DELIVERY	\$16.70 per shipment This charge applies when the Bill of Lading or any shipping order is tendered bearing any request that the Carrier notify the Consignee prior to delivery by any means whatsoever. This charge also applies for Consignee requests. Any calls resulting in an Appointment Delivery Charge will be subject only to delivery by appointment charges. If a probill is clearly marked to "Call before delivery" or "Call for an appointment" or contains similar wording indicating to "call", terminals will hold the freight on their dock until they have reached the contact and made delivery arrangements. If a probill is clearly addressed to a private residence, or is marked as being a "Private Residence Delivery", terminals will hold the freight on their dock until they have reached the Consignee and made the necessary arrangements for delivery. A probill that indicates a phone number and/or a contact name will not be considered a request to call in advance of delivery. This will simply be considered additional information for the driver and dispatcher in the event of a problem/concern at time of delivery. Unsuccessful attempts to deliver such freight will be considered valid attempts and a redelivery charge will be applied. The Carrier will advise the payor if attempts to contact the Consignee are unsuccessful and storage fees may apply.
100.48	RURAL ROAD - OFF ROAD	\$6.11 per cwt; minimum \$84.75; maximum \$413.30 Surcharges may apply when pick up or deliveries are done to/from rural road.

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Tariff 100 – Freight Rules and Regulations

100.49	REMOTE LOCATIONS	<p>\$100.01 per cwt; minimum \$386.70</p> <p>This surcharge is applied when a shipment is picked up from or consigned to remote locations. Such locations include, but are not limited to:</p> <ul style="list-style-type: none"> • Constance Lake ON, P0L1B0 • Moose Factory ON, P0L1W0 • Moosonee ON, P0L1Y0 • Mine Casa Berardi, Villebois, QC, J0Z3V0 • Site Eolien, Escuminac, QC, G0C1N0 • Lac-Simon, QC, J0Y3M0 • Akwesasne, QC, H0M1A0 • Ste-Irene-De-Matapedia, QC, G0J2P0 • Campement Uauetashtan, KM91, Route 385, Forrestville, QC G0T1E0
	ST-URBAIN KM 35 ROUTE 381	<p>\$106.85 per shipment</p> <p>This surcharge applies when a shipment is picked up from or consigned to:</p> <ul style="list-style-type: none"> • KM35 Road 381, SAINT-URBAIN-DE-CHARLEVOIX QC G0A4K0
	CHANTIER LA ROMAINE SM3	<p>\$93.45 per shipment</p> <p>This surcharge applies when a shipment is picked up from or consigned to:</p> <ul style="list-style-type: none"> • CHANTIER LA ROMAINE SM3, HAVRE SAINT-PIERRE, QC, G0G1P0
	DOMAINE SAGARD	<p>\$113.45 per shipment</p> <p>This surcharge applies when a shipment is picked up from or consigned to:</p> <ul style="list-style-type: none"> • DOMAINE SAGARD, ROUTE 170, PETIT-SAGUENAY, QC, G0V1N0
	EOLIC FIELD SITE L'ASCENSION-DE-PATAPEDIA	<p>\$200.10 per shipment</p> <p>This surcharge applies when shipment is picked up from or consigned to:</p> <ul style="list-style-type: none"> • Forestry Road 50 km, L'ASCENSION-DE-PATAPEDIA QC G0J1R0
	EOLIC FIELD SITE SAINT-MEDARD	<p>\$266.80 per shipment</p> <p>This surcharge applies when shipment is picked up from or consigned to:</p> <ul style="list-style-type: none"> • KM 17 NORTH OF THE ACCESS, FORESTRY ROAD, SAINT-MENARD QC G0L3V0
	PACKAGING REQUIREMENTS AND CONCEALED DAMAGE	<p>Shipments must be properly packaged to ensure safe transportation with proper casing or packaging. Exterior packaging must withstand typical handling through the GLS Canada network, including stacking, shifting and forklift manoeuvre. Shipments that are not adequately packaged per GLS Canada's standards will be transported at the Shipper's risk for damage or loss.</p> <p>GLS Canada is liable for damage that is the result of obvious mishandling in transit. Examples include dents, punctures or tears to the exterior packaging. Damage must be indicated by the Consignee at delivery prior to taking possession of the freight. When the Consignee signs for the freight upon delivery, they are confirming that the shipment was received in acceptable condition. Items placed on skids that are overhanging, unprotected, and unstrapped will be considered insufficient and therefore at the Shipper's risk of loss or damage. Any concealed damage, defined as damage to the content of the shipment with no indication of damage to the outer packaging, will be an indication of inadequate packaging and therefore the responsibility of the Shipper.</p>
100.50	PACKAGING REMOVAL	<p>\$69.30 per shipment</p> <p>When requested, packaging material and dunnage will be collected from the Consignee and disposed of. The charge for this service will be in addition to all other applicable charges. The charge will also apply when packaging material and dunnage is left on the Carriers dock by the Consignee.</p>
100.51	PAYMENT TERMS	<p>Payment terms are net 28 days. Unpaid balances are subject to a charge of 2.5% per month. Customer is permitted ninety (90) calendar days from the date of the invoice to dispute invoiced charges. If GLS Canada does not receive a written dispute within the allowable ninety (90) calendar days, the customer waives any right to dispute invoices.</p>
100.52	CASH ON DELIVERY (COD)	<p>Cash on Delivery (COD) is not accepted.</p>
100.52.1	COLLECT SHIPMENTS	<p>GLS does not accept collect shipments outside of Quebec and Ontario, unless the consignee has an active GLS Freight account.</p>
100.53	PERSONAL EFFECTS	<p>Defined as shipments intended for personal use rather than for distribution, business, maintenance, retail or wholesale. Examples include new or used goods such as clothing, furniture, furnishings and other articles typically found in a residence. Such shipments will be at Owner's risk of damage and GLS Canada will have no liability whatsoever for loss or damage even if Declared Value is indicated on the Bill of Lading.</p>

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Tariff 100 – Freight Rules and Regulations

100.54	PRE-BOOKED DELIVERY	<p>\$104.00 per shipment</p> <p>Any shipment where a delivery appointment is made by the Shipper (Pre-booked Appointment), a surcharge will apply for coordination of this service. Freight must be tendered to GLS Canada at least 24 hrs in advance of regular transit time. In the event of a missed appointment, which is the responsibility of the Carrier, maximum liability will be waiver of this surcharge. Note: Appointment surcharge may NOT be assessed in conjunction with off-hours charges. Deliveries requiring an appointment will be scheduled accordingly and every effort will be made to arrive on-time within a window of 30 minutes before or after the stated time. Failure to arrive on-time for an approved appointment time does not void additional charges including applicable appointment charges, waiting/detention charges or other value added services and fees as required.</p>
100.55	RESIDENTIAL ZONE DELIVERY	<p>\$6.11 per cwt; minimum \$62.85; maximum \$287.45</p> <p>Remote locations: \$6.11 per cwt; minimum \$115.00; maximum \$287.45</p> <p>Private Residence shall include: Apartments, Farms, Homes, Residences, Schools, Golf and Country Clubs and Estates and shall also apply to the entire premise on which a dwelling for living is located.</p>
	PROHIBITED ITEMS	<p>GLS Canada will not transport any shipment that is prohibited by law to transporting and is inadequately or improperly prepared for ordinary transport. GLS Canada will refuse and return any shipment that is considered unsafe or unlawful to transport and reserves the right to open and inspect any package tendered for transportation. The following list summarizes restricted commodities not accepted by GLS Canada for transport. Should these items be inadvertently carried by GLS Canada despite their prohibition, GLS Canada shall have no liability whatsoever for their loss or damage. This list is not all inclusive and is subject to change without notice.</p> <ul style="list-style-type: none"> • Live animals, insects, or fish • Cash, bonds, stocks or other negotiable instruments • Postage stamps • Human remains in any form • Drugs prohibited by law • Firearms, fireworks, explosives and weapons or parts thereof • Unset precious stones or industrial diamonds • Water Reactive substances (Class 4.3) Packing Group 1 • Items restricted by IATA or ICAO (International Civil Aviation Organization) • Items which GLS Canada determines, in its sole discretion, that it cannot transport safely or legally • Any shipment that GLS Canada determines could cause damage or delay to equipment, personnel or other shipments.
100.56	PROTECTIVE SERVICES	<p>0 - 19,999 lbs: 12% of the transport charges, minimum \$50.65 per shipment</p> <p>20,000 lbs and more: 6% of the transport charges, minimum \$151.40 per shipment</p> <p>The Carrier will not be obligated to supply protective service on shipments requiring protection against cold unless specific arrangements are made in advance of shipment and the request is endorsed on the Bill of Lading. When the Bill of Lading is not endorsed, the Carrier will not be responsible for damage or deterioration due to cold. Materials which congeal, solidify or freeze above normal temperature of 0 degrees Celsius shall be at Owner's Risk of freezing after Carrier has provided normal heating service. Charges will be assessed on the billable weight of the shipment.</p>
100.57	RATE QUOTE	<p>If a customer is given a rate quote for a shipment and the shipment particulars differ from the details used to provide the quote (i.e. weight, accessorial, destination), then the rate quote is no longer valid. The particulars of the actual shipment will be used to determine the actual freight charges.</p>
100.58	RECONSIGNMENT/ DIVERSION	<p>\$8.08 per cwt; minimum \$84.75; maximum \$413.30</p> <p>Reconsignment defined as:</p> <ol style="list-style-type: none"> a change in the name of the Consignor or Consignee a change in the place of delivery within the original destination point a change in the destination point cancellation of shipment after commencement of loading instructions received by the originating Carrier prior to receipt of shipment. <p>If reconsignment occurs before shipment has been loaded or dispatched for delivery, no charge will apply.</p> <p>If reconsignment occurs at Consignee and freight is diverted to another location within the same terminal, rule charges will apply. If reconsignment occurs to another location serviced by a different terminal, it will be treated as a new shipment, using the original destination terminal as an origin, and billed as the applicable tariff.</p>
100.59	REWEIGHING OF SHIPMENT	<p>Shipments are subject to reweigh using Weight and Measure Canada approved scales.</p>
100.60	ROUNDING MEASURES	<p>Package weights must be rounded up to the next whole pound or kilogram. Package dimensions must be rounded off to the closest whole inch or centimeter.</p>
100.61	SECOND DELIVERY	<p>\$8.08 per cwt; minimum \$84.75; maximum \$413.30</p> <p>This charge is applied when we have attempted to deliver freight and one of the following happens:</p> <ul style="list-style-type: none"> • Consignee requests GLS Canada deliver at another time; • No answer at Consignee's place of business; • Access to delivery area at time of delivery was restricted.

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Tariff 100 – Freight Rules and Regulations

100.62	SHIPPER LOAD & COUNT	When prearranged with Carrier's local operations, Carrier will spot or drop trailer at the Shipper's loading facility so the Shipper may load the trailers or vehicles at its convenience. Any discrepancy on those shipments tendered under the Shipper Load and Count arrangement will be handled in the following manner: At pickup, Carrier will include "SL&C" on the Bill of Lading, indicating that the Shipper counted and loaded the shipment without Carrier's driver present. The Shipper will properly block and brace the freight. Carrier's failure to note "SL&C" on the Bill of Lading will not affect the liabilities of the parties, if the Shipper has in fact performed the counting and loading. Carrier shall not be liable for uncountable palletized orders, picked up and delivered with shrink wrap intact or for Shipper Load and Count orders that have been properly reported to the Shipper at first unloading.
100.63	MINIMUM CHARGE ON SINGLE SHIPMENT PICKUPS	Absolute minimum charge of \$108.15 per shipment Single shipments picked up at one time and one place, unaccompanied by any other shipment from the same Consignor will be subject to a lane specific absolute minimum single shipment surcharge.
100.64	SHUNTING	\$66.25 per shunt For moving/positioning trailers within the yard, as directed in order to maintain proper traffic flow within the yard.
100.65	SORT & SEGREGATE	\$8.20 per cwt; minimum \$84.75 When required to sort, segregate, package or band shipments together by marks, brands, sizes, flavors or other distinguishing characteristics a charge will be applied in addition to all other applicable charges. Sortation charges will apply whether the service is provided at the Carriers or Consignees dock. Wait time may apply in addition to sorting charges.
100.66	STOP-OFF IN TRANSIT	\$130.85 per stop Shipment that is stopped in transit to pick up or deliver a portion of the shipment. The stop must be within the city limits of the same city as the final destination and is subject to approval by GLS Canada's operations. Applicable for truckload shipments only.
100.67	STORAGE	\$10.43 per skid spot per day; minimum \$30.85 per shipment - 24 hours free Undelivered freight and freight awaiting transportation, held in or on the Carrier's premises or truck through no fault of the Carrier, will be considered stored. Saturdays, Sundays and Holidays will not be used in the computation of free time, but will be included in the assessment of charges. A skid spot is defined as a floor space occupying no more than 48"x48" or 16 sq. ft.
100.68	TAILGATE	\$3.15 per cwt for weight after 2000 lbs; Minimum \$66.65; maximum \$117.85 Remote locations: \$6.11 per cwt; minimum \$109.10; maximum \$287.45 Applied when Shipper or Consignee states that the use of a hydraulic tailgate is required. If "tailgate required" (or any language indicating that a tailgate is needed) is indicated on the Bill of Lading, the surcharge will be applied. In the event the Shipper or Consignee does not have proper shipping or receiving equipment or docks to ensure safe handling of the freight, GLS Canada reserves the right to utilize a tailgate, assessing the applicable Tailgate Surcharge. Maximum dimensions of a piece for tailgate use is 48"x66" at the base, should a piece exceed these dimensions, GLS Canada reserves the right to refuse the use of the tailgate. Maximum weight per piece is 4400lbs. Charges are calculated as such: (Billed weight - 2000lbs)/100 * cwt + Min)
100.69	TAXES	All rates are subject to applicable taxes.
100.70	TIME	The time per vehicle shall begin to run upon notification by the driver to the responsible representative of the Consignor or Consignee at the place of pickup or delivery or the arrival of the vehicle for loading or unloading as the case may be, either on the premises designated by the Consignor or Consignee, or as close thereto as conditions on said premises will permit, and shall end upon completion of loading or unloading and receipt by the driver of a signed Bill of Lading/Shipping Contract or receipt for delivery, as the case may be. Time, if any, necessary to prepare a vehicle for loading or unloading, as the case may be, will be excluded from the computation of time.
100.71	TOLL FEE	Toll fees apply when the driver takes a toll roads, in order to do the pickup or delivery.
100.72	UNLOADING CHARGES	These charges apply where GLS Canada is required to use the in-house lumper service designated at a specific Shipper or Consignee. All costs incurred will be added to the freight invoice.
100.73	WEEKEND AND HOLIDAY PICK UP OR DELIVERY	Saturday \$4.81 per kilometer - minimum \$437.35 Sunday \$4.81 per kilometer - minimum \$495.30 Hold for pickup on Saturday \$98.85 per shipment This charge applies in addition to the prescribed freight charge whenever we are asked to perform pick up or delivery on a weekend or holiday and it is necessary to call a driver in to perform the service. Subject to availability.
100.74	WEIGHT/CUBE	Shipping weight will be considered as the gross weight and will include the skid weight and any packaging weight. All shipments are subject to a re-weighing and measurement audit by the Carrier and at the Carrier's discretion. If the Shipper's declared weight or declared cube is found to be understated, the Carrier's cube and/or reweigh will take precedence.

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Tariff 100 – Freight Rules and Regulations

100.75	NO DECLARED WEIGHT/DIMENSIONS	In the absence of a declared weight or lack of dimensions, a minimum weight charge of 1110lbs per piece will be applied at the applicable rate.
100.81	LIMITED ACCESS PICKUP AND DELIVERY	<p>\$6.11 per cwt; minimum \$62.85; maximum \$287.45</p> <p>The term "limited access" includes but is not limited to the following:</p> <ul style="list-style-type: none"> Airport Camps Carnivals Churches Condominiums Country clubs Estates Fairs Mines Military installations Nuclear power plants Parks Prisons Ranches Self storage units Wind farms <p>In addition to the list above, a limited access location shall be defined as meeting any of the following:</p> <ul style="list-style-type: none"> Not open to public walk-in from 8:00am to 5:00pm Not having personnel readily available to assist with pickup or delivery Extensive security inspections or processes are required <p>The charge provided in this item will include notification in the case of delivery to arrange for an agreed delivery time.</p>
100.91	CARBON SURCHARGE	<p>6.4% Surcharge applicable on the freight charges</p> <p>The carbon surcharge will apply to the freight charges of all shipments moving to/from Canada.</p>
100.92	BC SURCHARGE	\$17.25 per shipment for the first 100 lbs. and \$1.75 cwt thereafter, to a maximum of: \$800.00
100.93	STRAIGHT TRUCK REQUIRED	<p>\$90.73 per shipment</p> <p>Applicable when a straight truck is required for the pickup or delivery of a shipment. (Subject to availability)</p> <p>Should a second delivery be required because the use of a straight truck was not indicated on the Bill of Lading, both Second Delivery and Straight Truck surcharges will apply.</p>
100.94	PALLET REQUIRED	<p>\$14.00 per pallet provided</p> <p>If the customer requests that GLS Canada provide pallets to the Shipper at the time of pickup, a price per pallet will be applicable. Subject to availability.</p>
100.95	DROP TRAILER	When a Shipper or Consignee requests that a trailer be dropped at a location, a surcharge may be applicable.
100.96	ADMINISTRATIVE CHARGE (NSF)	\$28.25 per payment made with nonsufficient funds (NSF)
100.97	TRAILER SPOTTING	<p>\$145.45 per vehicle per day - 24 hours free</p> <p>Carrier will spot empty or loaded vehicles without power units at a GLS yard, subject to the following conditions: Vehicles without power units will be allowed 24 hours free time for each vehicle actually or constructively placed. The 24 hours free time shall commence at the time of actual or constructive placement except it shall not begin on a Saturday, Sunday or Holiday, but at 8:00 a.m. on the next day which is neither a Saturday, Sunday or Holiday.</p>

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Tariff 100 – Freight Rules and Regulations

CIRCUMSTANCES BEYOND GLS CANADA'S CONTROL

GLS Canada is not liable if a shipment is lost, damaged, delayed, or mis-delivered or fails to deliver because of circumstances beyond GLS Canada's control. Including and without limitation to, any act, default or omission of the Shipper, owner, receiver or any party having an interest in the shipment, defects to do with the nature of the shipment, incorrect or inadequate packaging or markings or address even if known to us when we accepted it, "Acts of God" (e.g. earthquake, cyclone, storm, flood), "Force majeure" (e.g. war, terrorism, plane crash or embargo), disruptions in national or local air or ground transportation, Civil unrest, disruption or failure of communication and information systems, strikes or labour disruptions. GLS Canada is also not liable for electrical or magnetic damage to, or erasure of, electronic or photographic images or recordings.

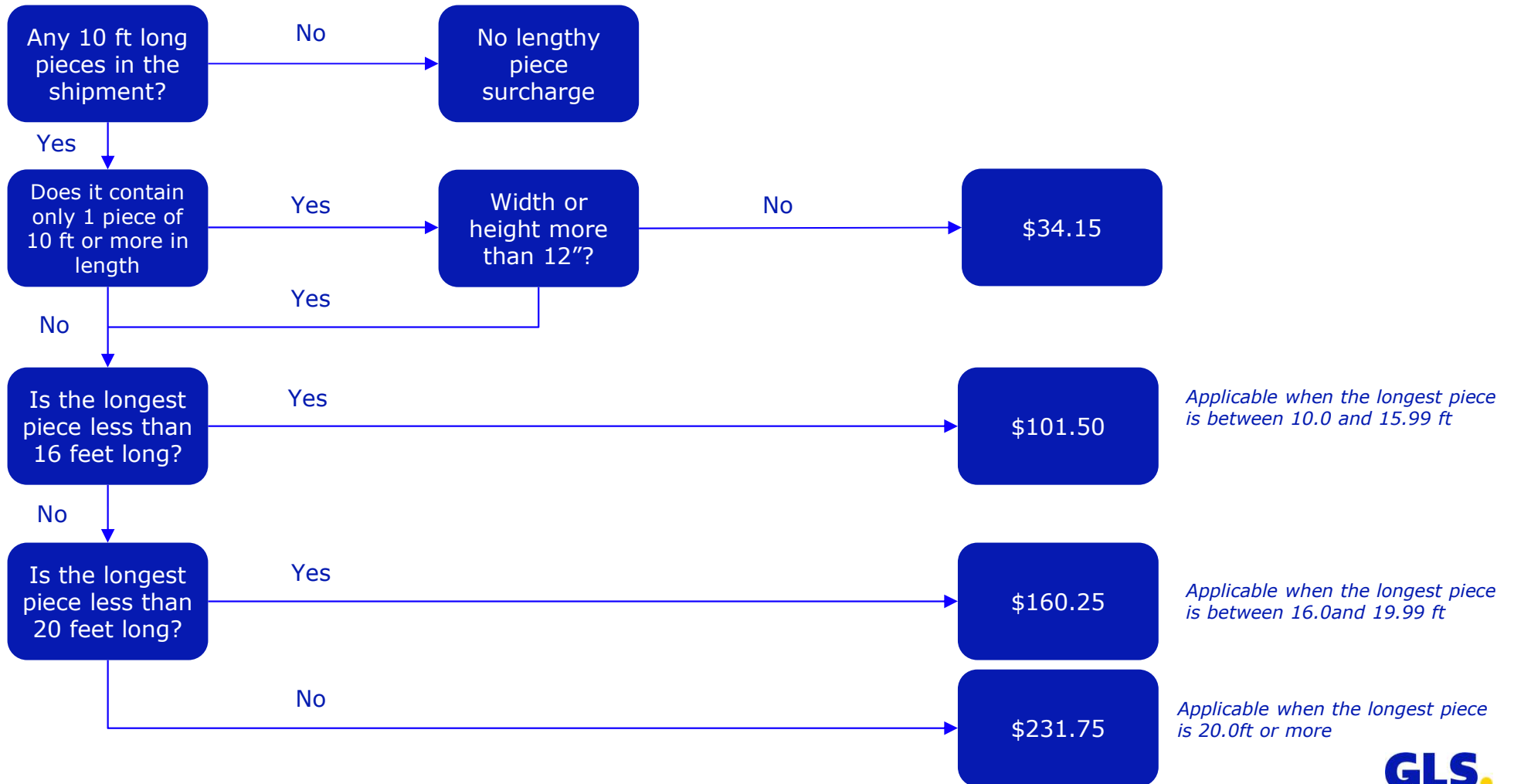
GLS Canada reserves the right, with discretion, to assess the Rules and Regulations per FCAC Tariff 100 with the following exceptions to apply on single line haul or interline traffic within Canada or between Canada and the U.S. Subject to change without notice. All interline shipments are subject to interline Carriers rules and regulations. All services described in this document are subject to availability.

This list of charges is an integral part of your rate agreement

Rates subject to change without notice.
Last Updated: March 2024

Effective date: April 15th, 2024

Lengthy Piece Surcharge Application (per shipment)





GLS Canada

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